



EJJA BOUCHOUAR Q&A REGARDING CO-OP EXPERIENCE:

My co-op experience at Les Suites Hotel, Ottawa, was an enriching experience that I was happy to be part of. During my co-op placement, I was given the opportunity to work in five different departments (accounting, sales, front desk, housekeeping, maintenance) and assist the general manager, along with the executive assistant, with various tasks. Les Suites Hotel was an amazing opportunity for me to try different positions within different departments so I could obtain professional experience and an understanding of the hotel industry. I was able to observe how hard the team worked on a day-to-day basis. I also had the chance to work with managers and employees who were all very welcoming and helpful. Les Suites

Hotel helped create a perfect environment where I was able gain experience within the hotel industry. My co-op experience also taught me how to interact with others in a friendly manner, use different computer programs and learn different hotel procedures.

As my placement was coming to an end, a position became available and I was offered a job as a switchboard operator at the front desk. The hotel had previously been familiar with my work ethics, my drive to succeed, and understood my experience. During my time at Les Suites Hotel, I gained so much valuable experience and knowledge that enriched my overall experience and current position at the front desk of the hotel.



How co-op helped me in my school life, work life and personal life.

Co-op has significantly helped my school life, work life and personal life in numerous ways. It has exposed me to various career opportunities in the field, giving me a better sense of where I want to go in life and what I need to do to get there. By doing so, it has provided me with the direction and the tools needed to reach my goals. The program has also provided me with the knowledge and an opportunity to consolidate this understanding in practice. Co-op placement gave me a chance to apply the latest theories and approaches that I learned in the classroom and in the field, giving me real work experience in my particular discipline. I also learned to manage and communicate information in a timely manner; whether it was working on a school project or relaying vital information to the appropriate department heads at work.

Participating in co-op allowed me to develop practical skills which has given me a competitive edge in the workforce. The program has given me the experience, confidence and networking connections for employment. It also gave me a chance to discover new things and challenge myself more than ever. Through the program, I developed certain skills that have allowed me to succeed in my current position. Overall, I can say that the co-op program has greatly benefited my school life, work life and personal life.

Why I stayed on at LSH.

I have continued to stay at Les Suites Hotel for numerous reasons. For one, I wanted to further my involvement within the hotel. I also wanted to increase my knowledge in customer service and continue to learn through new interactions with people. I have gained practical experience within the hotel that has been useful within my work and personal life. Additionally, the employees are very welcoming and truly make you feel like you are part of their team. The hotel has been able to provide great hours and salary aiding me in numerous ways. For one, I was able to pay for my school tuition and essentials needed to support myself. I was also able to manage attending school while working at the hotel because of the flexible hours. The overall atmosphere, supportive employees, great hours, salary and increased knowledge is why I am still at Les Suites Hotel.